Template - Misconfigured devices

Link to alert

**Description**

This status indicates that there's limited communication between the device and the service. A misconfigured device with status ‘No sensor data’ has communication with the service but can only report partial sensor data.

**Classification**: Request

**How to investigate/remediate**

[Fix unhealthy sensors in Microsoft Defender for Endpoint - Windows security | Microsoft Docs](https://docs.microsoft.com/en-us/windows/security/threat-protection/microsoft-defender-atp/fix-unhealthy-sensors)

**List of devices**

Device name:

Health state:

Antivirus status:

Last device update (A device typically sends a full report every 24 hours):

Operating System:

**Remediation**

Restart server

Clean up dump files to recover space (if applicable)

Install latest Windows patch (including optional features if possible)

Reinstall MMA

Ensure that Microsoft Defender Antivirus is updated

Ensure the diagnostic data service is enabled and set to start (<https://docs.microsoft.com/en-us/microsoft-365/security/defender-endpoint/troubleshoot-onboarding?view=o365-worldwide#ensure-the-service-is-set-to-start>)

Install Missing KBs:

***NB: PROVIDE A SCREESNHOT OF THE WORK DONE***